

May 1, 2020

Goodwill Industries of Lorain County will reopen all of its retail locations and donations centers to the public for resumption of regular business. We will initially open our locations under limited hours and with certain restrictions in place. Our number one priority as always is the safety of our employees, customers, donors, and vendors. We will be following all State, County, and Local regulations and guidance. All stores have been thoroughly cleaned during our closure. We will continue to staff our stores to accommodate extra cleaning routines, including increased cleaning of high touch areas, our carts, and our donations.

While the stores have been closed during the Stay at Home order has been in effect we have continued to Do Good in our community. We have continued our job skill training virtually, our digital skills training virtually, and our monthly food bank distribution. We will have our next Food Bank distribution on May 20th, 2020.

When we reopen the stores we will be operating under the following policy changes.

- For the safety of our Employees, Customers, Donors, and Vendors we will be requiring a face covering for all individuals entering our retail or donation locations. Contactless donation will be available to those that would prefer that option. Please just call the store and let them know when you arrive and they will provide you a bin to place your donations in.
- Re-opening store hours will temporarily be limited to 10-6 Sunday through Saturday.
- We would like to respectfully ask you to help us provide a special window between 10 and 11 a.m. every day for seniors or those how may be immunocompromised to shop first. We ask everyone else to please consider shopping with us after 11a.m.
- For the foreseeable future we will not have our normal Color of the Week sale. You will still be able to earn Goodpoints on your purchases. We appreciate your continued support.
- Dressing rooms and restrooms will remain closed to the public to prevent multiple individuals using the same enclosed space throughout the day.
- Stores will have the following occupancy limits
 - Avon 40 Customers
 - Elyria 30 Customers
 - Lorain 30 Customers
 - Sheffield Lake 20 Customers
 - Vermilion 20 Customers
 - Oberlin 20 Customers
- Our North Ridgeville location will remain temporarily closed. We ask that you visit one of our other locations to shop our great selection of items and make donations as well.

We appreciate the support of our community and customers in this time. We are excited to open up again and see the continued support of our community.

Craig Grugel